

Frequently Asked Questions...

1. How can I register for Mosholu Day Camp?

— Register online at <https://www.mmcc.org/camp-registration/> or please visit our main site at MMCC, 3450 Dekalb Ave. Bronx, NY 10467. A \$500 deposit per camper is required. For any assistance, please call us at (718) 882-4000 ext. 0

—Campers enrolling in Camp Sunshine must call or email the camp office to arrange an interview.

2. If I register and learn that my child has to go to summer school, can I get a refund?

—The following is our Camp Refund Policy

- a. A \$300 refund on the \$500 deposit is available until March 31st or 3/5 of the total amount paid. There is no refund for any reason if you enrolled to Legacy or Black Friday promotion
- b. A \$250 refund on \$500 from April 1 until May 31 or ½ of total amount paid.
- c. There are no refunds for any reason after 5/31

Once camp begins there are no refunds for missed days of camp for any reason:

This includes: sick days, vacation days, COVID protocols, suspensions due to behavior

Mosholu Day Camp strongly encourages campers to be vaccinated, however will not enforce a vaccination protocol unless enforced by the New York State Department of Health. Should a camper be required to quarantine as a result of exposure, since we do encourage campers to be vaccinated, there will be no refund or credit issued. According to the New York State Department of Health, vaccinated campers do not need to be quarantined, however they will be asked to wear masks at all times.

3.- What is your masking policy at camp?

—Mosholu Day Camp strictly follows New York State Department of Health guidelines and all campers will be asked to wear masks on the bus and in any in-door areas. Staff will be asked to wear Masks at all times with the exception of the waterfront. Campers and staff who have been exposed to COVID will be asked to wear the mask based upon New York State Department of Health guidelines.

4.- What is the camp's vaccination policy?

—Mosholu Day Camp strongly encourages campers to be vaccinated for COVID, however will not enforce a vaccination protocol unless enforced by the New York State Department of Health. All staff must be vaccinated fully before camp begins. All other vaccinations such as MMR that are required by the Department of Health must be listed on the medical form.

5.- Does the camp need parents to send the camper COVID vaccination cards?

—Campers that are vaccinated should include a copy of their COVID vaccination card with their medical form which is due before camp. Should a camper get vaccinated during the camp season, please email the camp office a copy of the card.

6. - What if my child was **exposed to** someone with COVID?

-----Mosholu Day Camp follows New York State Department of Health guidelines. If your child was Exposed and needs to be quarantined due to not being vaccinated, you must do so. Those campers who are vaccinated, may return to camp but must follow New York State Department of Health guidelines in terms of wearing a mask.

7. - What if my child was exposed to someone who has **symptoms** at camp?

----- Mosholu Day Camp will closely monitor symptoms and remove campers with symptoms from interaction. Should your child be exposed to a symptomatic child, the camp will alert you and continue to monitor your child for symptoms. Your child should get a test five days after the exposure and will be asked to wear a mask throughout the camp day.

8. - What if my child is **demonstrating symptoms** at camp?

----- Mosholu Day Camp will closely monitor symptoms and remove campers with symptoms from interaction. These campers will be brought to the infirmary where they will be closely monitored. Should it be deemed necessary by our staff, parents will be contacted and they will have to come to camp and pick up the child.

9.- Are there any **discounts or scholarships** available?

----- Mosholu Day Camp offers several discounts...

- 1- Legacy Discount- a savings of \$300 if you register before 9/20
- 2- Super Early Bird- a savings of \$150 if you register before 2/15
- 3- Early Bird- a savings of \$100 if you register before 4/15
- 4- Sibling discounts of \$50 are available after one child is registered
- 5- Pop-up discounts are sometimes available, so watch your email
- 6- Scholarships are available if you qualify- it is based upon household income
And number of people living in the household- Tax documents are required.

10.- What if I want to **change sessions** after my child is registered?

----- While we will attempt to make changes in sessions, it is based on availability during that session. There is a \$50 fee of this service after camp begins in addition to the balance or difference in the new season price. After

June 1st, a move from a full session to half session or half session to 2-week session may only be honored based on availability and will include a service charge of \$75

11. - What if my child's doctor has not given us the **medical form** and I won't have it in time for the first day of camp?

-----According to the New York State Department of Health, no child can be on the campgrounds without a valid medical form. These forms are due to the camp office by June 20. Without a medical form, your child can not attend camp and there will be no refund or prorated costs if the medical is not submitted. The medical form must be dated, stamped and signed by a medical provider within one year of August 20.

12.- *Is it possible to remove my child from camp due to **behavioral issues**?*

-----The camp will make every effort to work with you and your child, we will speak with the child, send home notes, call you to discuss issues, suspend the child if the behavioral difficulties continue. In case a child is suspended from a particular day, or trip, there will be no refund. Suspensions are made in the case of extreme behavioral issues and imposed on the next day of camp regardless of childcare issues.

If the behavior continues or if the child has demonstrated a behavioral issue that endangers the safety of themselves, another camper or a staff member, the child will be removed from camp. Should the child be removed from camp, the agency will refund the balance of the days minus a \$150 service charge.

13.- *What are the **emergency procedures** should a child get hurt or need to be seen in an emergency room?*

----- The camp will attempt to call the parent first; however, we will seek medical attention immediately if we need to. The camp has a nurse and EMTs on the grounds and they will assist in making the decision to call for assistance

14.- *What if there is a storm or another emergency where you need to **evacuate the camp grounds**?*

----- The camp office will reach out to you via phone (robo-call), text and email. It is important that you keep the camp office apprised of any changes in contact information..

15. - *What if the **bus stops** are not near my house?*

----- Transportation is included in the fee. There are centralized pick- up points. We do have door-to-door pick-up service for an additional fee of \$125 a week. At the end of the bus run, all campers who have not been picked up will be returned to the Camp office and a late fee will be assessed. The late fee is \$15 from 6pm- 6:15Pm with the addition of a dollar a minute thereafter. It is important that parents have a person to contact and pick up in the event of an emergency. Please understand that while this cost adds up fast, the camp much more interested in your child getting home safely at the end of a long day.

16.- *What if I am **late for the bus**?*

----- The camp bus is used to transport many children. It has a specific time that it is due at the stop. The bus cannot be made to wait for late families as this impacts the entire camp and campers will not arrive at the camp on time to participate in morning activities. If you are not going to be on time to pick up your child, please text or call us so we can make arrangements for a mutually convenient time and place.

17. - *Do you have the availability of childcare for those parents who need **extra time**?*

----- Unfortunately because it is a long hard day, our staff needs to go home and rest as well. Those campers who use MMCC for evening drop off can be picked up until 6:00 PM, After this time, the late fee will be assessed

18.- *What **time** will my child get **picked up** and how long are they **on the bus**?*

-----Bus times are typically worked out in late January and are very tentative as they fluctuate based upon how many children are at each stop and how many children are on the bus. By mid-June bus times are sent out via email and become more official. The time on the bus varies but we make every effort to keep the time on the bus to a minimum. As far as time on the bus, it definitely depends on where your child is being picked up from. The camp is not far from Bear Mountain.

19.- *What if my child brings a **phone or game to camp** to play on the bus but it goes missing?*

-----The camp is not responsible for damage or loss of property. Cell phones and video games are not permitted at camp. Campers that bring them for use on the bus are solely responsible for them. All camp clothing and items should be clearly labeled with the camper name on it as the camp does maintain a very large lost and found.

20.- *How are the **groups** formed?*

-----Groups are formed based upon the age of the camper. Sub-groups are created based upon buses taken to camp. Exceptions can be made based upon availability and programmatic abilities.

21.- *Will my child be able to experience all of the **activities at camp** every single day?*

-----The camp has far too many activities to enjoy all in one day. Each group should be able to rotate through each activity at least one time per week. Weather as well as special events may prevent this predetermined schedule however efforts will be made to ensure that all campers enjoy all of the experiences.

22.- *What if my child has an **IEP in school** but does not need any special services at camp?*

----- Campers with an IEP or special needs must make the camp aware of the registration form. Failure to disclose this information may result in a change in or removal from the camp program. Our staff can review the IEP with you and discuss the needs of the camper and our ability to provide appropriate services.

23.- *What if I owe money and **can not make the payment** on time?*

-----Please call the camp office right away. While we do not have payment plans we will do our best to work with you if it is possible, however when the payment is expected the child will not be able to attend camp until payment is received.

24.- *What if I want my child to **sign themselves out** and walk home on their own?*

-----Mosholu Day Camp has a protocol in place to sign out each child off of the bus. In the instance that you would like your child to sign themselves out and walk home on their own it is OK as long as the child is over 12 years of age. If the child is under 12, we will allow it as long as we receive a notarized letter from the parent. If you would like your older child to sign out a younger child, one child must be 12 years of age or more and the parent must send a notarized letter saying that the older child is signing out the younger child.

25.- *What should my child **wear and bring** to camp?*

-----It is best to dress the child in a bathing suit first thing in the morning. This way they will not have to change right away. Each child should wear a tee shirt and shorts along with sneakers. They will do a lot of running around and the ground is not perfectly even so sneakers are important. To get from the bunk to the lakefront they should have some type of water shoe. They can even wear them in the water. After swim, the kids can change into another bathing suit for the afternoon swim and then to dry clothes to go home. Parents should send two towels as well. Please label everything with the child's name.

26.- *Does the camp provide **breakfast, lunch and snacks** for the kids?*

-----At the present time Mosholu Day Camp is not providing breakfast or lunch. Parents should send a cold lunch each day, which will be refrigerated upon arrival at camp. The camp does however offer afternoon snack for the campers. If a parent wishes to send more snacks to camp it is perfectly fine. Please note that campers can not eat on the bus as this creates a dangerous situation for them.

27.- Is there **anything else** that parents should know about?

——The use of drugs or alcohol is forbidden. There are also no pets, personal equipment or weapons allowed in camp. Violation of this policy will result in the removal of the camper involved. There is no camp on July 4.